



*would like to invite you!*

### **The Importance of Defined Roles in the Dental Office**

This program will focus on the Dental Team and their roles in the practice. As staff can be the gatekeepers to better patient care, essential training and role definition is crucial. By establishing these guidelines, the staff will have a clear understanding of their role in the practice, be able to meet the expectations set, and be empowered to educate their patients.

One role that has grown in the dental practice is the Restorative Care Coordinator (RCC). The benefit of having a Restorative Care Coordinator is for the patient, the staff and the restorative clinician. These team members can spend more time with the patient in educating them why they need treatment, and the steps for getting treatment. The patient appreciates the time spent, can fully understand what is required for optimum dental health, and follow through for a successful result.

This evening program is dedicated to the Hygienists and Practice Staff as it takes a team to ensure great patient care. By the end of the day, you will understand:

- How to identify and educate potential implant patients
- How to identify treatment options in implant dentistry - educating yourself so you can educate your patients
- The role of the Restorative Care Coordinator
- How successful consultations can lead to case acceptance
- How to track implant cases

#### **Speaker: Jamie M. Schoessling, BS, RDH**

Ms. Jamie Schoessling received her Bachelor of Science Degree in Dental Hygiene from Marquette University, in Milwaukee, Wisconsin. She became the Restorative Implant Treatment Coordinator for Gary Morris, D.D.S. in 1993, shortly after he joined the practice of Robert Shiffman, D.D.S. in Buffalo Grove, IL. Ms. Schoessling authored Professional Development Pearls on the team approach. Today, she practices dental hygiene, coordinates all of the restorative implant prosthetic patient care and manages the day-to-day operations of the practice which has a staff of 22 team members. Ms. Schoessling lectures to staff and clinicians on the benefits of a coordinator.

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**When: Thursday, February 21, 2019**

**Time: 6-8pm**

**Where: 133 Towne Centre Parkway  
Myrtle Beach SC 29579**

**Credits: 2 CEU's**

**Tuition: Complimentary**

**To Register:** Contact Craig Wattie at 843-901-7160 to reserve your seat. Seating is limited.

#### **Registration/Cancellation/CE Credits**

Dental CE Solutions is not responsible for any reimbursement due to cancellation of an event. Reimbursement is in the sole responsibility of CCOMS. CCOMS reserves the right to cancel a course no later than 14 days prior to the course date. This continuing education activity has been planned and implemented in accordance with the standards of the ADA Continuing Education Recognition Program (ADA CERP) through joint efforts between Dental CE Solutions and CCOMS. Ms. Schoessling has a financial relationship with Dental CE Solutions for speaking engagements. **ADA CERP®** Dental CE Solutions, LLC is an ADA CERP recognized provider. ADA CERP is a service of the American Dental Association to assist dental professionals in identifying quality providers of continuing dental education. ADA CERP does not approve or endorse individual courses or instructors, nor does it imply acceptance of credit hours by boards of dentistry. Dental CE Solutions designates this activity for 2 continuing education credits. Continuing Education Credits awarded in the U.S. for participation in the CE activity may not apply towards license renewal in all states. It is the responsibility of each participant to verify the requirements of his/her state licensing board.