

Setting the Standard: Prevention from Dental Malpractice and Related Claims

This engaging presentation will help participants learn about how and why dentists get sued by patients, and, from that knowledge, how a practitioner can better prevent a suit in the future or, if needed, how to aggressively defend such a claim. The presenter brings over 30 plus years of successfully defending dental practitioners against lawsuits, many of which progressed to successful defense jury verdicts.

Practitioners will come away with an understanding of the elements necessary to file a claim for dental malpractice in a court of law, and key legal concepts that form a vigorous defense to a claim of malpractice.

Course Objectives



Learn the key legal responsibilities for: malpractice standards and elements under case law including agency; statutes, rules and regulations; HIPAA/privacy; disciplinary; employment laws and issues.



Understand best practices for compliance with legal responsibilities.



Know the importance of patient satisfaction and documented communications.



Work to implement a TEAM approach to the practice.

**Thursday,
November 6, 2025**

5:30 p.m. Registration
6:00 - 9:00 p.m. Lecture
3 CE Credits

Complimentary Tuition

**Monarch Country
Club**

1801 SW Monarch Club
Drive, Palm City, FL

Dinner Provided



Presented by
Linda Hay

Ms. Hay is a partner with the law firm of HeplerBroom, LLC, working from the Chicago office. Ms. Hay actively defends professional liability cases. She has tried numerous dental malpractice cases to successful verdict and has also handled numerous appeals. Ms. Hay regularly presents seminars on risk and claims management for both professional and dental malpractice cases. In addition, she publishes on risk and claims management issues for both professional and dental malpractice.

RSVP

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RSVP by October 28, 2025



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